

Digit Booking Amendment Add-On Cover
UIN: GODTGBA19050V012021

Definitions

1. Amendment Charges

Amendment Charges are the charges incurred by the Insured for rescheduling the original booking(s) with the same Service Provider who issued and confirmed the original booking(s)

2. Cancellation Charges

Cancellation Charges are the charges incurred by the Insured for rescheduling the Original Booking(s) with the same Service Provider who issued and confirmed the Original Booking(s).

3. Service Provider

Service Provider shall mean an entity through whom the Insured had booked Travel Ticket(s), Hotel Accommodation (s), Tour(s), and/or Event (s) through online/offline mode.

4. No Show

No Show results when you neither cancel the booking(s) before the Scheduled Date and Time of the booked service nor avail the intended services offered against the booking(s)

5. Original Booking

Original Booking means the booking confirmed by the Service Provider.

6. Original Booking Cost

Original Booking Cost means the Cost incurred by You for booking Your Travel Tickets, Hotel Accommodation or any Event Tickets. This includes the Taxes and Surcharge, however excludes any Cashback or Discount availed at the time of Original Booking.

7. Policy Period/ Period of Insurance

This Cover begins from the date Your Policy is Issued, or the Date of Original Booking (whichever is later). It ends when you Start utilization of the ticket for its intended purpose.

Scope of Cover

In consideration of the payment of additional premium, it is hereby agreed and declared that the Policy is extended to pay lower of the following (a to d), if You reschedule Your Original Booking confirmed by the Service Provider during the Policy Period due to any fortuitous cause other than those specifically excluded under this Add-On Cover:

- a) Amendment Charges incurred by You; or
- b) Cancellation Charges incurred by You for rescheduling Your original booking; or
- c) Original Booking Cost; or
- d) Limits mentioned in your Policy schedule/ Certificate of Insurance

In addition to the above We will also pay the "Convenience Fee" (If any) charged by the Service Provider for rescheduling the original booking up to the amount specified against "Convenience Fee" field mentioned in Your Policy schedule/ Certificate of Insurance.

The liability of the Company in any one Policy Period shall in no case exceed the Limit as mentioned in Your Policy schedule/ Certificate of Insurance for any one loss.

Special Conditions applicable to this Add-On Cover

1. Any rescheduling needs to be done before the original scheduled timing less the time excess mentioned in Your Policy schedule/Certificate of Insurance.
2. Your travel or hotel accommodation or event dates can be postponed or advanced ahead of the original time and date up to days/hours mentioned in your Policy Schedule/Certificate of Insurance.
3. At the time of rescheduling, any difference between the New Booking cost and the Original Booking cost needs to be borne by You.
4. Maximum Number of amendments on the Original Confirmed Booking allowed under this Add-on Cover is as mentioned in the Policy Schedule/ Certificate of Insurance.

5. The rescheduled or amended booking should be in the same Passenger/Traveller/Insured name and for the same route/event/City (in case of Hotel Booking) as mentioned in the original booking and Policy Schedule/Certificate of Insurance.
6. In case the new booking cost is lower than the original booking cost, any refund generated due to this, as per Service Provider's Policy, will be adjusted against the eligible claim amount as mentioned in the Scope of Cover above, unless this condition is specifically waived off and mentioned in Your Policy Schedule/Certificate of Insurance.

Special Exclusions applicable to this Add-On Cover

1. Any cancellation done with no further rebooking or rescheduling before the scheduled date and time of the booked service.
2. No show by the Insured Passenger/Traveller/Insured.
3. If there is any change in the Departure and Arrival City/Location/Point or City of Hotel Booking or Event Location than that mentioned in the Original Booking confirmed by the Service Provider.
4. Any increase in the New Booking cost compared to Original Booking cost needs to be borne by You.
5. Any claim falling within time excess shown in the Policy schedule/Certificate of Insurance. Time excess shall apply individually and independently of each other for each and every claim

Subject otherwise to all the other terms, conditions, limitations and exceptions of the Policy to which this Add-On is attached.