

Public Disclosures on quantitative and qualitative Parameters of Health services rendered
 Information as at 31/03/2024
 Name of the Insurance Company : Go Digit General Insurance Limited

Name of TPA	Service level Agreement number	Valid From DD/MM/YYYY	To DD/MM/YYYY
Paramount Health Services & Insurance TPA Pvt. Ltd.		04/02/2022	03/02/2025

Description	Number of policies and lives serviced in respect of which public disclosure is made:	
	Individual	Group
No. of policies serviced	-	819
No. of lives serviced	-	443,979

Geographical Area of services Rendered in respect of which public disclosure is made:				
Sr. No.	Name of State	Name of District	No. of policies serviced	No. of lives serviced
1	Karnataka	Bangalore	803	442,092
2	Maharashtra	Mumbai	19	1,887
Grand Total			822	443,979

TPA	No. of claims outstanding at the beginning of year	No. of claims received during the year	No. of claims paid during the year	Settlement ratio(%)	No. of claims repudiated during the year	Claims repudiation %	No. of claims outstanding at the end of the year
	Paramount	1,283	29,238	26,785	93%	2,454	8%

Sr. No.	Description	Individual Policies (in %)		Group Policies (in %)	
		TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***
1	Within 1 Hour	0%	0%	97%	99%
2	Within 1-2 Hours	0%	0%	2%	1%
3	Within 3-4 Hours	0%	0%	1%	0%
4	Within 5-12 Hours	0%	0%	0%	0%
5	Within 13-24 Hours	0%	0%	0%	0%
6	>24 Hours	0%	0%	0%	0%
Total		0%	0%	100%	100%

*percentage to be calculated on total of respective column
 **Reckoned from the time last necessary document is received by Insurer/TPA (whichever is earlier) and till final pre auth is issued in the hospital
 ***Reckoned as final discharge summary sent to hospital from the time discharge bill is received by TPA

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	No. of claims	percentage (%)	No. of claims	percentage (%)	No. of claims	percentage (%)	No. of claims	percentage (%)
	Within 1 Month	-	0%	27,497	97%	-	0%	27,497
Between 1-3 Months	-	0%	681	2%	-	0%	681	2%
Between 3-6 Months	-	0%	186	1%	-	0%	186	1%
More than 6 Months	-	0%	56	0%	-	0%	56	0%
Total	-	0%	28,420	100%	-	0%	28,420	100%

Sr. No.	Description	No. of Grievances
1	Grievances outstanding at the beginning of year	-
2	Grievances resolved during the year	23
3	Grievances resolved during the year	23
4	Grievances outstanding at the end of the year	-

[Handwritten signatures and initials]

Chief Executive Officer

 Dr. Nayan Shah
 MD and CEO
 Paramount Health Services and Insurance TPA Pvt. Ltd.

Annexure - 1

Parimanshu Health Services & Insurance TPA Pvt. Ltd.

Sr No	Branch Type	City	Branch Address	City	State	Pin Code	Phone
1	Head Office	Thane West (HQ)	Plot No. 1474, Road No. 28, Ram Nagar, M.I.D.C. Industrial Area, Wagle Estate, 201-202, Summer House, 2nd Floor, Marol Maroshi 3rd Floor, P.O. MANDR* No. 107/6, Mumbai Wanacant Road, Anandkumar, Gandhinagar - Opposite to MGM (Healthcare) Building No. 1-39, Okhla Industrial Area, Phase I, OKHDA Industrial Estate, C/O. ANDHRA 4th Floor & 8th Floor, Block 14/2, C.I.T. Scheme VIII (VI) Vardhola	Thane West	Maharashtra	400604	022-68342424
2	Corporate Office	Mumbai	3rd Floor, P.O. MANDR* No. 107/6, Mumbai Wanacant Road, Anandkumar, Gandhinagar - Opposite to MGM (Healthcare) Building No. 1-39, Okhla Industrial Area, Phase I, OKHDA Industrial Estate, C/O. ANDHRA 4th Floor & 8th Floor, Block 14/2, C.I.T. Scheme VIII (VI) Vardhola	Andheri (East)	Mumbai	400 055	(044)-43435959 / 43435933 / 43435944
3	Local Office	Chennai	Building No. 1-39, Okhla Industrial Area, Phase I, OKHDA Industrial Estate, C/O. ANDHRA 4th Floor & 8th Floor, Block 14/2, C.I.T. Scheme VIII (VI) Vardhola	Chennai	Tamil Nadu	600 028	600 028
4	Local Office	New Delhi	Building No. 1-39, Okhla Industrial Area, Phase I, OKHDA Industrial Estate, C/O. ANDHRA 4th Floor & 8th Floor, Block 14/2, C.I.T. Scheme VIII (VI) Vardhola	New Delhi	Delhi	110 020	41627594 / 95 / 96 033-23567905 / 23562008 /
5	Local Office	Kolkata	Office No. 304, MEERA MANMAN ARCADE, NEAR TRIPURA TRINITY PUMP, PARIMAL CROSS ROAD, EUSUBROO	Kolkata	West Bengal	700 067	9836561300
6	Local Office	Ahmedabad	Dr. Hindu near panjab national bank, Rajgopalchari ward	Ahmedabad	Gujarat	380006	079- 40399287/4039928 8
7	Local Office	Bhandara	7/2, Giridhri Complex, 1st Floor, Nagappa Road, Bhandara (Guram) (Above Bank of India)	Bhandara	Bhandara	441904	8275094766
8	Local Office	Bangalore	3rd Floor Gokulesh- II, Behind Standard chartered Bank, R.C. Dutt main Road, 2nd Floor, Nagar, Ground Floor, Near Forest Park,	Bangalore	Karnataka	560 026	080-41990100
9	Local Office	Baroda	3rd Floor Gokulesh- II, Behind Standard chartered Bank, R.C. Dutt main Road, 2nd Floor, Nagar, Ground Floor, Near Forest Park,	Vadodara	Gujarat	390007	7208044140 / 411
10	Local Office	Bhubaneswar	Sishu Bhawan Squaire Mira Nagar Near Anandkumar Gollap Lakhe Kirana Store Gollap	Bhubaneswar	Bhubaneswar	751009	7304942661
11	Local Office	Chandrapur	Bulking House No 2, Sarabday Path Near Dora Planet C.A. Road Beside Yamajee Coaching class, near Majra, Ring Road,	Chandrapur	Chandrapur	442403	8775094680
12	Local Office	Guwahati	2nd Floor, Cabin No.28, SCO-41, Sector-11 Landmark- Above Federal Bank, Pimochhuda	Guwahati	Assam	781006	7304942662 8275094756 / 079321- 200308
13	Local Office	Gondiya	2nd Floor, Cabin No.28, SCO-41, Sector-11 Landmark- Above Federal Bank, Pimochhuda	Gondiya	Gondiya	481614	481614
14	Local Office	Chandigarh	No. 1-4-303/48/9, 1st Floor, Tirumala Chambers, 650 ROAD, Behind Chaitanya Restaurants, Begumpet near DR. P. S. Maharajar Corporate, 10/4 Mamernagar, Near Geeta Bhawan Sagar D-72/134	Chandigarh	Haryana	134109	9316111218
15	Local Office	Hyderabad	No. 1-4-303/48/9, 1st Floor, Tirumala Chambers, 650 ROAD, Behind Chaitanya Restaurants, Begumpet near DR. P. S. Maharajar Corporate, 10/4 Mamernagar, Near Geeta Bhawan Sagar D-72/134	Hyderabad	Telangana	500 016	(040)-64758271 / 66759271
16	Local Office	Indore	Floor, Indrapuri Park, Singhai Mang. Behind Apar. V. Hall, Lakshmi L.I.C., 15, Prabhat Colony, Prabhat Chauk, HYDROCOOP, Kanaka Kupambhu, Near Narainpalam, 2, Falasabad Road, 2nd Floor & 1st Floor, Near Maharajar Corporate, Crossroad	Indore	Madhya Pradesh	452 001	(0731) 4065306
17	Local Office	Jalpur	Floor, Indrapuri Park, Singhai Mang. Behind Apar. V. Hall, Lakshmi L.I.C., 15, Prabhat Colony, Prabhat Chauk, HYDROCOOP, Kanaka Kupambhu, Near Narainpalam, 2, Falasabad Road, 2nd Floor & 1st Floor, Near Maharajar Corporate, Crossroad	Jalpur	Rajasthan	302015	0141-2744245 / 46
18	Local Office	Jalgaon	Floor, Indrapuri Park, Singhai Mang. Behind Apar. V. Hall, Lakshmi L.I.C., 15, Prabhat Colony, Prabhat Chauk, HYDROCOOP, Kanaka Kupambhu, Near Narainpalam, 2, Falasabad Road, 2nd Floor & 1st Floor, Near Maharajar Corporate, Crossroad	Jalgaon	Maharashtra	415001	+91 9673103378 05401- 2383779/04841- 2393500/056291 4011962
19	Local Office	Cochin	Floor, Indrapuri Park, Singhai Mang. Behind Apar. V. Hall, Lakshmi L.I.C., 15, Prabhat Colony, Prabhat Chauk, HYDROCOOP, Kanaka Kupambhu, Near Narainpalam, 2, Falasabad Road, 2nd Floor & 1st Floor, Near Maharajar Corporate, Crossroad	Cochin	Kerala	682018	(0522)-4066277 / 4066477 / 4066377
20	Local Office	Lucknow	Floor, Indrapuri Park, Singhai Mang. Behind Apar. V. Hall, Lakshmi L.I.C., 15, Prabhat Colony, Prabhat Chauk, HYDROCOOP, Kanaka Kupambhu, Near Narainpalam, 2, Falasabad Road, 2nd Floor & 1st Floor, Near Maharajar Corporate, Crossroad	Lucknow	Uttar Pradesh	226007	4066377
21	Local Office	Ludhiana	Floor, Indrapuri Park, Singhai Mang. Behind Apar. V. Hall, Lakshmi L.I.C., 15, Prabhat Colony, Prabhat Chauk, HYDROCOOP, Kanaka Kupambhu, Near Narainpalam, 2, Falasabad Road, 2nd Floor & 1st Floor, Near Maharajar Corporate, Crossroad	Ludhiana	Punjab	141003	(0161)-5016819 / 5082144
22	Local Office	Majasa	Floor, Indrapuri Park, Singhai Mang. Behind Apar. V. Hall, Lakshmi L.I.C., 15, Prabhat Colony, Prabhat Chauk, HYDROCOOP, Kanaka Kupambhu, Near Narainpalam, 2, Falasabad Road, 2nd Floor & 1st Floor, Near Maharajar Corporate, Crossroad	Majasa	Goa	403507	8433923174
23	Local Office	Aizawl	Floor, Indrapuri Park, Singhai Mang. Behind Apar. V. Hall, Lakshmi L.I.C., 15, Prabhat Colony, Prabhat Chauk, HYDROCOOP, Kanaka Kupambhu, Near Narainpalam, 2, Falasabad Road, 2nd Floor & 1st Floor, Near Maharajar Corporate, Crossroad	Aizawl	Mizoram	796009	796009
24	Local Office	Nagpur	Floor, Indrapuri Park, Singhai Mang. Behind Apar. V. Hall, Lakshmi L.I.C., 15, Prabhat Colony, Prabhat Chauk, HYDROCOOP, Kanaka Kupambhu, Near Narainpalam, 2, Falasabad Road, 2nd Floor & 1st Floor, Near Maharajar Corporate, Crossroad	Nagpur	Nagpur	440010	+91 7304564390
25	Local Office	Panaji	Floor, Indrapuri Park, Singhai Mang. Behind Apar. V. Hall, Lakshmi L.I.C., 15, Prabhat Colony, Prabhat Chauk, HYDROCOOP, Kanaka Kupambhu, Near Narainpalam, 2, Falasabad Road, 2nd Floor & 1st Floor, Near Maharajar Corporate, Crossroad	Panaji	Goa	403001	0832- 2973243/2973241
26	Local Office	Patna	Floor, Indrapuri Park, Singhai Mang. Behind Apar. V. Hall, Lakshmi L.I.C., 15, Prabhat Colony, Prabhat Chauk, HYDROCOOP, Kanaka Kupambhu, Near Narainpalam, 2, Falasabad Road, 2nd Floor & 1st Floor, Near Maharajar Corporate, Crossroad	Patna	Bihar	800001	7400471533 / 7400470383
27	Local Office	Pune	Floor, Indrapuri Park, Singhai Mang. Behind Apar. V. Hall, Lakshmi L.I.C., 15, Prabhat Colony, Prabhat Chauk, HYDROCOOP, Kanaka Kupambhu, Near Narainpalam, 2, Falasabad Road, 2nd Floor & 1st Floor, Near Maharajar Corporate, Crossroad	Pune	Maharashtra	411005	020-25541100 / 020- 25541111
28	Local Office	Raipur	Floor, Indrapuri Park, Singhai Mang. Behind Apar. V. Hall, Lakshmi L.I.C., 15, Prabhat Colony, Prabhat Chauk, HYDROCOOP, Kanaka Kupambhu, Near Narainpalam, 2, Falasabad Road, 2nd Floor & 1st Floor, Near Maharajar Corporate, Crossroad	Raipur	Chhattisgarh	492001	(0771)-2970970
29	Local Office	Ratnagiri	Floor, Indrapuri Park, Singhai Mang. Behind Apar. V. Hall, Lakshmi L.I.C., 15, Prabhat Colony, Prabhat Chauk, HYDROCOOP, Kanaka Kupambhu, Near Narainpalam, 2, Falasabad Road, 2nd Floor & 1st Floor, Near Maharajar Corporate, Crossroad	Ratnagiri	02352)-220580 / 8270455477 / 8275094792	415612	8275094792
30	Local Office	Shindhadurg	Floor, Indrapuri Park, Singhai Mang. Behind Apar. V. Hall, Lakshmi L.I.C., 15, Prabhat Colony, Prabhat Chauk, HYDROCOOP, Kanaka Kupambhu, Near Narainpalam, 2, Falasabad Road, 2nd Floor & 1st Floor, Near Maharajar Corporate, Crossroad	Shindhadurg	Shindhadurg	416602	8275098842
31	Local Office	Wartha	Floor, Indrapuri Park, Singhai Mang. Behind Apar. V. Hall, Lakshmi L.I.C., 15, Prabhat Colony, Prabhat Chauk, HYDROCOOP, Kanaka Kupambhu, Near Narainpalam, 2, Falasabad Road, 2nd Floor & 1st Floor, Near Maharajar Corporate, Crossroad	Wartha	442001	8275094729	
32	Local Office	Ranchi	Floor, Indrapuri Park, Singhai Mang. Behind Apar. V. Hall, Lakshmi L.I.C., 15, Prabhat Colony, Prabhat Chauk, HYDROCOOP, Kanaka Kupambhu, Near Narainpalam, 2, Falasabad Road, 2nd Floor & 1st Floor, Near Maharajar Corporate, Crossroad	Ranchi	834001	7304564398	

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