

Upto the quarter ending Sep 25																			No. of claims only	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Liability	Miscellaneous	Total
1	Claims O/S at the beginning of the period (A)	125	412	-	412	11,354	18,073	29,427	6,067	510	69	6,646	615	-	163	28	-	18	907	38,341
2	Claims reported during the period (B)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(a) Booked During the period	222	945	-	945	362,331	5,298	367,629	135,294	1,971	1,135	138,400	876	-	126	178	-	11,105	1,795	521,278
	(b) Reopened during the Period	7	15	-	15	681	44	725	6,135	90	28	6,253	174	-	10	-	-	26	80	7,288
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period (C)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(a) paid during the period	117	463	-	463	333,115	4,111	337,226	119,451	1,549	634	121,634	821	-	92	147	-	11,138	1,993	473,631
4	Claims Repudiated during the period (D)	2	12	-	12	13,105	42	13,147	1,112	22	0	1,134	7	-	1	2	-	-	41	14,346
	Claims closed (E)	55	119	-	119	5,406	31	5,437	9,404	122	478	10,004	19	-	19	5	-	-	131	15,789
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period (F)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Less than 3 months	87	477	-	477	21,186	2,345	23,531	15,587	416	108	16,111	625	-	99	49	-	-	307	41,286
	3 months to 6 months	59	210	-	210	757	1,961	2,618	1,281	216	10	1,507	124	-	38	3	-	1	151	4,711
	6 months to 1 year	18	73	-	73	137	2,895	3,132	315	180	1	496	41	-	29	-	-	2	102	3,693
	1 year and above	16	18	-	18	660	12,030	12,690	346	66	1	413	27	-	21	-	-	9	57	13,251
Claims Settlement Ratio		98.9%	98.8%	-	98.6%	98.3%	99.0%	98.3%	99.1%	98.7%	100.0%	99.1%	99.2%	-	99.1%	98.7%	-	99.8%	98.1%	97.3%
Claims Repudiated Ratio		1.1%	2.0%	-	2.0%	3.7%	1.0%	3.7%	0.9%	1.3%	0.0%	0.9%	0.8%	-	0.7%	1.3%	-	0.0%	1.9%	2.8%

Note: Claims settlement ratio =(C + E)/(A + B - F)
Note: Claims repudiated ratio =(D)/(A + B - F)

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1	Claims O/S at the beginning of the period	99,561	1,958	2	1,960	10,941	202,507	213,447	8,594	7,964	66	16,624	1,780	-	9,072	392	49	135	9,434	352,453
2	Claims reported during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(a) Booked During the period	16,759	2,405	-	2,405	82,140	61,352	143,492	106,637	10,217	546	117,401	2,748	-	2,834	1,479	14,761	441	8,860	311,179
	(b) Reopened during the Period	(2,007)	537	-	537	529	2,315	2,845	(1,783)	(204)	77	(1,910)	(32)	-	(489)	(326)	(65)	543	(5,406)	(6,311)
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(a) paid during the period	15,628	1,741	-	1,741	74,674	43,538	118,412	78,268	8,390	270	86,928	1,670	-	2,028	798	12,483	914	3,879	244,481
4	Claims Repudiated during the period	10	10	-	10	2,511	629	3,140	1,155	627	0	1,782	31	-	-	28	-	-	14	5,015
	Claims closed	21	54	-	54	1,625	970	2,595	20,745	1,461	264	22,470	50	-	27	131	-	-	90	25,438
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Less than 3 months	5,925	1,086	-	1,086	10,437	25,408	35,844	10,081	3,307	58	13,447	1,449	-	1,466	546	2,261	-	3,087	65,110
	3 months to 6 months	5,119	396	2	398	2,076	21,969	24,045	2,249	1,516	46	3,811	655	-	843	42	-	36	1,311	36,259
	6 months to 1 year	15,723	1,042	-	1,042	416	36,737	37,153	442	2,010	-	2,451	354	-	1,578	-	-	34	1,672	60,008
	1 year and above	71,587	571	-	571	1,971	136,923	138,894	510	666	51	1,226	285	-	5,474	-	-	135	2,535	221,010