

Upto the quarter ending Dec 25																				No. of claims only
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Liability	Miscellaneous	Total
1	Claims O/S at the beginning of the period (A)	125	412	-	412	11,354	18,073	29,427	6,067	510	69	6,646	615	-	163	28	-	18	907	38,341
2	Claims reported during the period (B)	278	1,232	0	1,232	553,706	7,876	561,582	228,722	2,680	1,749	233,151	1,384	0	215	352	0	14,773	2,234	815,202
	(a) Booked During the period	10	28	0	28	825	58	883	853	97	33	6,417	187	0	13	0	0	31	107	7,676
	(b) Reopened during the Period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period (C)																			
	(a) paid during the period	161	776	0	776	512,703	6,019	518,722	212,132	2,325	936	215,393	1,223	0	147	359	0	14,809	2,545	754,135
4	Claims Repudiated during the period (D)	2	27	0	27	19,991	73	20,064	1,559	27	0	1,586	13	0	4	3	0	0	53	21,752
	Claims closed (E)	73	164	0	164	8,356	41	8,397	14,738	207	690	15,635	39	0	38	5	0	0	170	24,519
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period (F)																			
	Less than 3 months	69	294	0	294	23,125	2,510	25,635	10,036	381	216	10,633	604	0	110	10	0	0	212	37,567
	3 months to 6 months	56	271	0	271	853	1,836	2,691	1,859	180	4	2,043	224	0	55	3	0	0	148	5,491
	6 months to 1 year	39	125	0	125	171	3,161	3,332	460	133	4	597	49	0	25	0	0	3	84	4,254
	1 year and above	14	15	0	15	686	12,365	13,051	292	34	1	327	35	0	15	0	0	9	36	13,502
	Claims Settlement Ratio	99.2%	97.2%	-	97.2%	96.3%	99%	96.34%	99.3%	98.9%	100%	99.3%	99.1%	-	97.8%	99.2%	-	100.0%	98.1%	97.3%
	Claims Repudiated Ratio	0.8%	2.8%	-	2.8%	3.7%	1.2%	3.7%	0.7%	1.1%	0.0%	0.7%	1.0%	-	2.2%	0.8%	-	0.0%	1.9%	2.7%

Note: Claims settlement ratio =(C + E)/(A + B - F)
Note: Claims repudiated ratio =(D)/(A + B - F)

Upto the quarter ending Dec 25																				₹ in Lakhs
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Liability	Miscellaneous	Total
1	Claims O/S at the beginning of the period	99,561	1,958	2	1,960	10,941	202,507	213,447	8,594	7,964	66	16,624	1,780	0	9,072	392	49	135	9,434	352,453
2	Claims reported during the period	26,478	3,774	0	3,774	128,515	93,482	221,997	168,961	13,102	1,252	183,315	4,089	0	4,881	1,487	38,550	668	10,502	497,742
	(a) Booked During the period	(2,687)	405	-	405	648	3,294	3,942	(1,540)	(1,443)	70	(2,913)	74	-	(1,058)	(326)	(66)	570	(5,940)	(7,999)
	(b) Reopened during the Period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																			
	(a) paid during the period	20,957	3,095	0	3,095	118,660	63,269	181,929	129,560	13,567	408	143,525	2,563	0	2,680	1,212	36,252	1,176	7,451	400,839
4	Claims Repudiated during the period	10	23	-	23	3,829	1,036	4,864	1,713	320	-	2,033	42	-	8	42	-	-	24	7,046
	Claims closed	43	81	0	81	2,295	1,105	3,401	34,927	1,803	317	37,047	105	0	71	131	0	0	196	41,075
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period																			
	Less than 3 months	11,938	637	-	637	11,269	26,911	38,180	6,432	1,827	426	8,685	1,515	0	965	126	20	0	871	62,940
	3 months to 6 months	5,556	839	2	841	1,695	21,432	23,130	1,944	741	180	2,864	917	0	2,616	42	2,281	0	3,005	41,229
	6 months to 1 year	9,511	765	-	765	734	40,065	40,800	990	980	39	2,009	372	0	765	0	0	40	1,205	55,469
	1 year and above	77,338	698	-	698	1,618	145,463	147,082	459	385	20	863	407	0	5,811	0	0	157	1,242	233,598