Go Digit General Insurance Limited
IRDAI Registration No. 158 dated 20 Sep 2017
Form NL-37-CLAIMS DATA
As at March 31, 2026
CIN - L66010PN2016PLC167410

Upto the quarter ending Mar 26 — **No. of claims only**

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Liability	Miscellaneous	Total
1	Claims O/S at the beginning of the period (A)	125	412	-	412	11,354	18,073	29,427	6,017	510	119	6,646	615	-	163	28	-	18	907	38,341
2	Claims reported during the period (B)																			
	(a) Booked During the period	380	1,430	-	1,430	744,365	10,479	754,844	311,322	3,815	21,081	336,218	1,644	0	261	619	0	18,056	2,967	1,116,419
	(b) Reopened during the Period	11	29	-	29	899	78	977	6,439	99	39	6,577	215	0	14	0	0	38	117	7,978
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	0	0	0	0	-	-	-
3	Claims Settled during the period (C)																0			
	(a) paid during the period	241	1,059	-	1,059	702,364	8,431	710,795	294,628	3,083	18,664	316,375	1,738	0	225	619	0	18,098	3,323	1,052,473
4	Claims Repudiated during the period (D)	2	32	-	32	27,086	114	27,200	2,432	78	10	2,520	18	0	11	3	0	0	76	29,862
	Claims closed (E)	107	220	-	220	11,019	51	11,070	19,145	318	2,277	21,740	64	0	52	5	0	0	248	33,506
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	0	-	0	0	-	-	-
6	Claims O/S at End of the period (F)													0			0			
	Less than 3months	60	242	-	242	14,645	2,507	17,152	5,792	545	282	6,619	472	0	63	13	0	4	217	24,842
	3 months to 6 months	28	122	-	122	603	1,910	2,513	1,051	161	1	1,213	86	0	54	5	0	0	39	4,060
	6months to 1 year	49	177	-	177	187	2,933	3,120	556	197	2	755	35	0	18	2	0	1	40	4,197
	1year and above	29	19	-	19	714	12,684	13,398	174	42	3	219	62	0	15	0	0	8	48	13,798
	Claims Settlement Ratio	**99%**	**98%**	**-**	**98%**	**95%**	**99%**	**95%**	**99%**	**98%**	**100%**	**99%**	**99%**	**-**	**96%**	**98%**	**-**	**100%**	**98%**	**97%**

Notes:-
(a) Claims settlement ratio =(C + E)/(A + B - F)
(b) The Claims O/S figures are consistent with all relevant NL forms
(c) Repudiated means rejected, partial rejection on account of policy terms and conditions
(d) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending Mar 26 — **₹ in Lakhs**

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Liability	Miscellaneous	Total
1	Claims O/S at the beginning of the period	99,561	1,958	2	1,960	10,941	202,507	213,447	8,530	7,964	130	16,624	1,780	0	9,072	392	49	135	9,434	352,453
2	Claims reported during the period																			
	(a) Booked During the period	41,315	4,889	0	4,889	175,230	128,584	303,814	214,268	18,651	1,953	234,872	4,868	0	4,667	2,074	60,581	4,903	12,553	674,536
	(b) Reopened during the Period	(138)	473	0	473	828	3,860	4,689	(1,742)	(1,408)	94	(3,057)	196	0	(1,784)	(326)	(4,420)	674	(6,071)	(9,764)
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																			
	(a) paid during the period	38,210	4,438	0	4,438	164,278	89,499	253,777	161,621	16,758	1,503	179,882	3,752	0	4,433	1,699	53,317	1,422	11,381	552,311
4	Claims Repudiated during the period	10	23	0	23	5,133	1,650	6,784	2,273	328	8	2,609	60	0	32	42	0	0	31	9,590
	Claims closed	96	134	0	134	2,902	1,242	4,144	47,479	2,805	569	50,852	212	0	103	131	0	0	270	55,941
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period																			
	Less than 3months	11,430	1,042	-	1,042	10,508	29,071	39,579	5,331	2,123	94	7,549	1,275	0	664	170	0	4,090	1,471	67,269
	3 months to 6 months	11,709	262		264	1,966	23,151	25,117	2,254	762	1	3,016	703	0	614	70	0	0	723	42,217
	6months to 1 year	7,690	634	-	634	586	37,879	38,465	1,578	1,539	2	3,120	313	0	1,697	28	2,892	42	944	55,825
	1year and above	71,592	786	2	786	1,625	152460	154,085	520	892	1	1,413	530	0	4,413	0	0	160	1,095	234,073