

Up to the quarter ending Jun 26																			No. of claims only		
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workman's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Liability	Miscellaneous	Total	
1	Claims O/S at the beginning of the period (A)	168	560	0	560	16,149	20,034	36,183	7,573	945	236	9,808	554	0	150	20	0	14	344	46,807	
2	Claims reported during the period (B)																				
	(a) Booked During the period	109	410	0	410	210,487	3,085	213,572	81,384	915	4,036	86,345	380	1	30	200	0	9,959	8,942	320,161	
	(b) Reopened during the Period	12	16	0	16	614	38	650	4,720	22	39	4,775	100	0	10	0	0	3	38	8,059	
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	Claims Settled during the period (C)																				
	(a) paid during the period	64	220	0	220	183,144	1,183	184,327	79,117	645	3,456	83,226	410	0	57	208	0	9,915	8,756	287,190	
	(b) Reopened during the period (D)	2	1	0	1	7,778	39	7,818	798	10	0	808	4	0	0	0	0	0	10	8,646	
	Claims closed (E)	11	30	0	30	2,989	12	2,999	5,292	110	580	5,914	17	0	20	1	0	1	26	9,017	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
6	Claims O/S at end of the period (F)																				
	Less than 3 months	94	402	0	402	31,317	2,963	34,280	6,250	473	298	7,021	690	1	87	3	0	1	372	42,955	
	3 months to 6 months	32	126	0	126	1,113	2,275	3,388	1,903	313	2	1,478	111	0	26	1	0	6	81	5,193	
	6 months to 1 year	44	156	0	156	199	3,197	3,396	954	225	1	1,126	36	0	38	0	0	6	29	4,828	
	Year and above	40	36	0	36	718	13,038	14,256	234	100	9	349	72	0	19	0	0	9	48	14,820	
Claims Settlement Ratio		97%	100%	-	100%	86%	97%	86%	89%	99%	100%	88%	99%	-	96%	100%	-	100%	100%	87%	

Notes:-
(a) The Claims O/S figures are consistent with all relevant NL forms
(b) Reopened means reopened, partial reopening on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves
(d) Claims settlement ratio = (C + E)/(A + B + F)

Up to the quarter ending Jun 26																			* In Lakhs	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Liability	Miscellaneous	Total
1	Claims O/S at the beginning of the period	102.421	2,725	-	2,727	14,685	242.961	257,246	9,684	5,316	97	15,097	2,821	-	7,388	268	2,892	4,291	4,234	399,384
2	Claims reported during the period																			
	(a) Booked During the period	13,168	1,306	-	1,306	49,288	38,989	88,877	59,070	9,911	784	68,295	1,882	6	1,343	779	2,066	261	2,343	176,328
	(b) Reopened during the Period	(371)	(187)	-	(187)	(678)	(4,363)	(5,540)	(1,899)	(1,630)	(139)	(3,550)	(287)	-	(283)	(140)	-	(12)	(467)	(6,812)
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																			
	(a) paid during the period	6,788	894	-	894	42,385	14,300	56,705	49,864	4,188	299	54,351	1,023	0	727	711	2,066	339	1,310	124,933
4	Claims Reopened during the period	1	4	-	4	1,481	927	2,008	969	12	-	980	19	-	140	-	-	-	84	3,192
	Claims closed	6	41	-	41	657	307	965	10,787	1,819	147	12,425	134	0	58	42	0	0	18	13,688
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at end of the period																			
	Less than 3 months	11,124	1,644	0	1,644	14,166	35,908	49,674	4,707	2,031	349	7,096	1,718	6	951	96	0	1	1,687	73,368
	3 months to 6 months	11,249	183	0	183	2,389	27,666	30,146	630	1,555	81	2,445	661	0	242	14	0	4,077	1,937	56,765
	6 months to 1 year	14,306	330	0	330	688	41,447	42,135	3,345	1,863	0	5,008	311	0	1,614	42	2,062	-	898	67,523
	1 year and above	71,737	727	0	729	1,682	165,650	167,331	735	1,898	3	2,038	555	0	4,654	0	0	152	1,120	245,155