Go Digit General Insurance Limited
IRDAI Registration No. 158 dated 20 Sep 2017
Form NL-37-CLAIMS DATA
As at September 30, 2026
CIN - L66010PN2016PLC167410

Upto the quarter ending Sep 26

No. of claims only

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Liability	Miscellaneous	Total
1	Claims O/S at the beginning of the period (A)	166	560	0	560	16,149	20,034	36,183	7,573	945	288	8,806	654	0	150	20	0	14	344	46,897
2	Claims reported during the period (B)																			
	(a) Booked During the period	283	809	0	809	411,031	6,080	417,111	212,457	1,599	7,096	221,152	1,038	1	183	342	0	18,560	13,976	673,455
	(b) Reopened during the Period	16	14	0	14	873	63	936	1,919	37	45	2,001	149	0	14	0	0	5	84	3,219
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period (C)																			
	(a) paid during the period	183	432	0	432	375,566	4,007	379,573	202,982	1,223	6,258	210,463	861	0	120	353	0	18,556	13,489	624,030
4	Claims Repudiated during the period (D)	4	30	0	30	16,072	78	16,150	1,399	25	0	1,424	12	0	5	0	0	0	19	17,644
	Claims closed (E)	41	75	0	75	6,341	31	6,372	9,551	210	941	10,702	44	0	43	1	0	1	304	17,583
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period (F)																			
	Less than 3months	117	467	0	467	27,755	2,783	30,538	7,064	408	213	7,685	681	0	97	4	0	15	376	39,980
	3 months to 6 months	44	231	0	231	1,304	2,276	3,580	563	266	4	823	143	1	39	2	0	0	122	4,985
	6months to 1 year	21	91	0	91	245	3,198	3,443	219	287	4	510	22	0	23	2	0	0	43	4,155
	1year and above	55	57	0	57	770	13,804	14,574	181	162	9	352	78	0	20	0	0	7	51	15,194
	Claims Settlement Ratio	**98%**	**94%**	**-**	**94%**	**96%**	**98%**	**96%**	**99%**	**98%**	**100%**	**99%**	**99%**	**-**	**97%**	**100%**	**-**	**100%**	**100%**	**97%**

Notes:
(a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves
(d) Claims settlement ratio =(C + E)/(A + B - F)

Upto the quarter ending Sep 26

₹ in Lakhs

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Liability	Miscellaneous	Total
1	Claims O/S at the beginning of the period	102,421	2,725	2	2,727	14,685	242,561	257,246	9,684	5,316	97	15,097	2,821	0	7,388	268	2,892	4,291	4,234	399,384
2	Claims reported during the period																			
	(a) Booked During the period	22,082	3,442	0	3,442	101,403	79,115	180,518	110,375	9,497	1,630	121,502	3,347	6	5,984	1,114	12,625	786	6,398	357,805
	(b) Reopened during the Period	(1,476)	(163)	-	(163)	1,242	4,544	5,787	(10,659)	2,071	64	(8,524)	(335)	-	(758)	113	-	(6)	(682)	(6,044)
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																			
	(a) paid during the period	11,662	1,830	0	1,830	92,911	48,704	141,616	79,620	7,191	608	87,417	2,126	0	1,945	1,369	3,149	776	3,523	255,413
4	Claims Repudiated during the period	20	25	-	25	2,968	1,097	4,065	1,503	223	-	1,726	80	-	145	-	-	-	57	6,119
	Claims closed	46	105	0	105	1,385	592	1,977	18,560	2,222	283	21,065	223	0	117	42	0	0	148	23,721
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period																			
	Less than 3months	9,662	1,763	0	1,763	14,484	34,566	49,050	4,662	1,432	663	6,757	1,681	0	4,086	28	9,476	75	2,643	85,221
	3 months to 6 months	8,355	591	0	591	2,956	29,478	32,434	1,181	1,340	102	2,623	812	6	567	28	0	1	1,181	46,599
	6months to 1 year	20,505	661	0	661	833	41,288	42,121	1,959	1,781	62	3,802	254	0	438	28	0	4,077	953	72,840
	1year and above	72,776	1,029	2	1,031	1,794	170,494	172,288	1,916	2,695	75	4,686	656	0	5,316	0	2,892	142	1,444	261,232